

The cover features a background image of a modern building with a grid of windows. Overlaid on this are several geometric shapes: a large orange rectangle at the top left, a grey rectangle in the middle, and another orange rectangle at the bottom right. The title "WHISTLEBLOWING POLICY" is in orange, and "iZiLove Foundation" is in white. A large, faint watermark "Whistleblowing" is visible diagonally across the page.

WHISTLEBLOWING POLICY

iZiLove Foundation

December 2023

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1. DEFINITIONS

- a) **Whistleblowing Committee** or Committee: collegial body specifically established with the task of managing the reports referred to in articles 4 and 5 of Legislative Decree 24/2023. The Committee is made up of the Foundation's monocratic Supervisory Body and three members external to the company who are experts in the field.
- b) **Whistleblowing IT channel** or IT channel: the IT platform that allows the reporter to send reports.
- c) **Legislative Decree 231/2001 and subsequent amendments** or Decree 231: Legislative Decree 8 June 2001, n. 231, containing the "Discipline of the administrative liability of legal persons, companies and associations even without legal personality" and subsequent amendments and additions.
- d) **Legislative Decree 231/2007** and subsequent amendments o AML Decree: Legislative Decree 21 November 2007, n. 231, implementing Directive 2005/60/EC concerning the prevention of the use of the financial system for the purpose of laundering the proceeds of criminal activities and terrorist financing as well as Directive 2006/70/EC which contains implementing measures.
- e) **Legislative Decree 24/2023 or WB Decree**: Legislative Decree 10 March 2023, n. 24 containing provisions regarding the protection of people who report violations of national regulatory provisions, implementing Directive (EU) no. 2019/1937.
- f) **SNAITECH Group** or Group: the SNAITECH Group consisting of SNAITECH and the companies controlled by it in Italy and abroad, including the non-profit foundation "iZiLove Foundation".
- g) **iZiLove Foundation** or Foundation: autonomous, non-profit organization that pursues exclusively social solidarity objectives in the fields of social assistance and charity, education and training, promotion of culture and art and scientific research.
- h) **ANAC guidelines**: the Guidelines on the protection of people who report violations of Union law and the protection of people who report violations of national regulatory provisions - procedures for the presentation and management of external reports approved by ANAC with Resolution no. 311 of 12 July 2023.
- i) **Model 231 or MOGC**: the organisation, management and control model of the iZiLove Foundation pursuant to Legislative Decree 231/2001 including the special parts and together with any annexes, as integrated or modified from time to time. All existing measures useful for containing the risks of crime can be traced back to Model 231, such as rules and procedures, controls on personnel and processes, training activities aimed at prevention, control environment.
- j) **Supervisory body** or SB: the Supervisory Body of the iZiLove Foundation equipped with autonomous powers of initiative and control in compliance with Legislative Decree 231/2001, established in accordance with the provisions of the Confindustria Guidelines for the

preparation of the MOGC, as well as the person responsible for managing internal reports pursuant to the WB Decree; for the purposes of this Policy the SB assumes the role of member of the Whistleblowing Committee;

- k) **Procedures:** the term procedures must be understood in a broad sense to include all operational procedures, policies, manuals, regulations, guidelines and operational instructions in force within the Foundation and the parent company Snaitech, referred to in Model 231, the Anti-Corruption Policy of the Snaitech Group or designed to monitor the commission of the offenses indicated in points i) and ii) of the definition of "Report" below.
- l) **Whistleblowing Representative:** is a member of the Whistleblowing Committee that maintains communication with the Reporting Party and operates, in all phases of management of the report, in agreement with the remaining members of the Committee.
- m) **Report:** a detailed communication based on precise and consistent factual elements concerning:
 - i. the commission, attempted commission or reasonable risk of commission of one of the relevant crimes and/or offenses pursuant to Legislative Decree 231/2001, such as, by way of example, corruption;
 - ii. the violation, attempted violation or reasonable danger of violation of: Model 231, Anti-Corruption Policy as well as the Procedures (as defined in this Policy);
 - iii. any irregular or anomalous conduct or event, symptomatic of "bad administration" and/or which may entail risks for iZiLove Foundation, SNAITECH and/or the Group or companies that are part of it, of which the Reporters have become aware due to the functions performed.
- n) **Internal reporting:** the Report made to the Whistleblowing Committee.
- o) **Reporting in "bad faith":** report which, from the outcome of the investigation phase, appears to be unfounded on the basis of objective elements and from which the proven bad faith of the reporter is revealed, made with the aim of causing unfair damage to the person and/or to the Company/Foundation reported.
- p) **Reporters:** those who make the Report.
- q) **Reported:** those who are the subject of a Report.
- r) **SNAITECH:** SNAITECH S.p.A., Sole Member of the iZiLove Foundation.

2. APPLICABLE RULES AND PROCEDURES

- Directive (EU) no. 2019/1937 – Directive on the protection of persons reporting breaches of Union law.
- Legislative Decree 10 March 2023, n. 24 containing provisions regarding the protection of people who report violations of national regulatory provisions, implementing Directive (EU) no. 2019/1937 (WB Decree).
- Opinion on the draft legislative decree implementing Directive (EU) 2019/1937 of the European Parliament and of the Council of 23 October 2019, concerning the protection of persons who report violations of Union law (so-called Whistleblowing Directive) - 11 January 2023 .
- Guidelines on the protection of people who report violations of Union law and protection of people who report violations of national regulatory provisions - procedures for the submission and management of external reports approved by ANAC with Resolution no. 311 of 12 July 2023.
- Legislative Decree no. 231/2001 - Administrative responsibility of companies and bodies (Decree 231).
- Penal Code.
- Legislative Decree no. 196/2003 - Personal data protection code amended by Legislative Decree 101 of 2018.
- Regulation (EU) no. 2016/679 - General Data Protection Regulation (or GDPR, General Data Protection Regulation).
- Applicable National Collective Labor Agreements.

INTERNAL REGULATIONS

- Model 231.
- Anti-Corruption Policy of the Snaitech Group.
- Confindustria Guidelines for the construction of Organization, Management and Control Models pursuant to Legislative Decree 231/2001 (June 2021).
- Privacy Organizational Model (MOP).
- Procedures (as defined in this Policy).
- Confindustria's Whistleblowing operational guide for private entities (October 2023)

3. PURPOSE AND OBJECT

3.1 PURPOSE

The purpose of the Whistleblowing system is to allow iZiLove Foundation to become aware of situations of risk or damage and to address the reported problem as promptly as possible. The Whistleblowing system therefore contributes to identifying and combating corruption or other forms of illicit activity, to protecting iZiLove Foundation from economic and image damage, to spreading the culture of ethics, legality and transparency and to strengthening the system of internal controls and risk management.

The Whistleblowing system therefore constitutes a tool through which Whistleblowers can communicate to the Committee illegal or anomalous conduct or one of the relevant offenses pursuant to Decree 231, Model 231, the Procedures, committed by subjects belonging to or connected to iZiLove Foundation (employees of the Foundation or Snaitech, but also volunteers from associations, self-employed workers, freelancers, consultants, volunteers, interns, administrators and supervisory bodies).

This document, in summary:

- identifies the subjects who can make Reports;
- limits the scope of conduct, events or actions that may be the subject of a Report;
- identifies and prescribes the general principles and rules that govern the Reporting process, including the protection of the Reporter and the Reported Party.

3.2 WHAT IS A REPORT

iZiLove Foundation provides the possibility of making Reports for the purpose of preventing and effectively combating fraudulent behavior, illicit or irregular conduct, violations and to support the effective application and operation of Model 231, the Anti-Corruption Policy of the Snaitech Group and the Procedures. Violations, attempted violations or circumstances that involve a reasonable risk of violations may be reported, both when said violations are in the interest or to the benefit of the Foundation and when they are contrary to such interest or to its disadvantage.

3.3 PURPOSE OF THE REPORT

The reporter can make, pursuant to the WB Decree, reports regarding:

- Violations of the Organization, Management and Control Model Foundation pursuant to Legislative Decree 231/2001;

- Violations of Legislative Decree 231/2001 and subsequent amendments.

Reports may also concern well-founded suspicions or events that have not yet occurred which the whistleblower reasonably believes could lead to a violation.

Reports based on "rumors", grievances, requests, claims, grievances or requests of a personal nature of the Reporter are excluded. If such reports are nevertheless received, they will be archived by the Committee, following communication to the Reporter of their lack of relevance to the regulatory provisions.

In summary, it is necessary that:

- the Report is detailed and is based on precise and consistent factual elements such as to suggest that there is the possibility that an event relevant to the Report has occurred;
- the Reporter has reasonable reasons, in light of the circumstances and the information available to him at the time of the Report, to believe that the facts reported are true or has direct or in any case sufficient knowledge of such facts, due to the functions performed.

The Report must be made in good faith and must not take on an abusive tone or contain personal insults or moral judgments aimed at offending or damaging the honor and/or personal and/or professional decorum of the person or persons to whom the facts reported are defendants.

In particular, it is prohibited to make reports in "bad faith" and more specifically:

- the forwarding of Reports for purely defamatory or slanderous purposes;
- the forwarding of Reports that relate exclusively to aspects of private life, without any direct or indirect connection with the corporate activity of the Reported Party;
- the forwarding of reports of a discriminatory nature, as they refer to sexual, religious and political orientations or to the racial or ethnic origin of the reported subject;
- submitting reports in violation of the law.

Reports made in "bad faith", abusive, offensive, defamatory, slanderous and discriminatory may give rise to civil and/or criminal liability against the Reporter and the application of sanctions as indicated below.

Furthermore, the Whistleblowing Committee is not required to take into consideration "bad faith" reports and unsubstantiated anonymous reports, as well as those not falling within the scope established by the legislation and this Policy, or those not supported by elements suitable for highlighting facts and situations linked to specific contexts. These reports will be archived by the Committee, following communication to the Reporter of their lack of relevance to the regulatory provisions.

The reports referred in art. 48, paragraph 1 of Legislative Decree 231 of 2007 are not governed by this Policy: the specific section of the IT Channel referring to them, in accordance with current legislation, is available only to employees of the Foundation or of Snaitech who act for iZiLove

Foundation pursuant to the contract of intercompany services stipulated between Snaitech SpA and iZiLove Foundation and people in comparable positions. For the management of these types of reports, please refer to the provisions of the internal procedures regarding the management of offenses and irregularities pursuant to Legislative Decree 231/2007.

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4. SUBJECTS INVOLVED

This document applies to iZiLove Foundation.

The main subjects involved in the execution of this Policy are the following.

4.1 REPORTERS

The whistleblowers, as identified in the WB Decree, can be (i) internal subjects, which include the Foundation's employees as well as Snaitech employees who work for the Company by virtue of the intercompany services contract specified above, as well as:

- subjects with administrative, management, control, supervisory or representation functions, even if these functions are exercised merely de facto;
- subjects whose employment relationship has not yet started in cases where information regarding a violation was acquired during the selection process or other stages of pre-contractual negotiations;
- any volunteers;
- interns.

and (ii) external parties, including, by way of example and not limited to:

- consultants, brokers, business partners, intermediaries;
 - any person working under the supervision and direction of contractors, and subcontractors;
 - workers or collaborators who carry out their work for subjects who supply goods or services or who carry out works for the benefit of the company;
 - former employees;
- customers or users of iZiLove Foundation services and limited to violations found within the scope of their working relationship.

Reporters can also be people who were or will be in the future in one of the positions illustrated above.

4.2 REPORTS AND MANAGEMENT OF ANY POSSIBLE CONFLICT OF INTEREST

The Reports may concern members of corporate bodies or bodies, management, employees of the Foundation or Snaitech, external collaborators, non-employee collaborators of the Foundation, as well as associations, commercial partners, consultants, intermediaries and all those who have relationships with iZiLove Foundation and are attributable to any type of illicit or irregular conduct of which they have become aware due to the functions performed.

The management of the Report must be entrusted exclusively to subjects who are not in situations of conflict of interest. Therefore, if the Report refers to one or more members of the Committee, they will abstain from managing the report which will be handled by the remaining members unrelated to the conflict situation.

4.3 RECIPIENTS OF INTERNAL REPORTS

The Committee receives and manages internal reports.

The Whistleblowing Contact Person, following receipt of the report, will send one communication of "taking charge" to be sent to the reporting party, highlighting it to the other members of the Whistleblowing Committee.

If the Reporter turns to a third party, other than the Committee, the latter has the duty:

- to suggest that he contact the Committee;
- alternatively, to direct him to use the IT channel established for this purpose.

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5. MINIMUM CONTENTS AND REPORTING METHODS

5.1 MINIMUM CONTENTS

In order to allow profitable use of the Report, it should contain all the elements useful for ascertaining the validity of the facts covered by the communication and, in particular, have the following essential elements:

- **object:** a clear and complete description of the facts covered by the Report, with indication (if known) of the circumstances of time and place in which the reported facts were committed or omitted (by way of example only: contract, transaction, place);
- **Reported subject and other subjects involved:** any element (such as the company management/function/role) that allows easy identification of the alleged perpetrator(s) of the reported behavior and of other subjects potentially aware of the reported facts;
- **company involved:** iZiLove Foundation or company of the Snaitech Group possibly involved in the Report together with it. Reports that exclusively concern other Group companies must be carried out and managed in compliance with the Policy/procedure adopted by the respective companies.

Furthermore, the Reporter may indicate the following additional elements:

- your personal details (by way of example but not limited to, name - surname), in the event that you do not intend to make use of the option of anonymity;
- the indication of any documents that can confirm the validity of the facts reported;
- the type of relationship maintained with the Foundation;
- any other information that may facilitate the collection of evidence on what has been reported;
- the indication of any other subjects who can report on the facts covered by the Report;
- any indications on a previous Report regarding the same violation and any feedback received;
- any other information that may facilitate the collection of evidence on what has been reported.

5.2 REPORTING METHODS

Reports can be made via the IT channel described below or, alternatively, with a meeting in person with the Committee (or with one of its members) who will take charge of the management, in line with the provisions of this Policy. The reporting methods and, more generally, the regulations on Whistleblowing, are the subject of specific training courses periodically organized and aimed at employees of the Foundation or SNAITECH who act to iZiLove Foundation due to the intercompany services contract stipulated with Snaitech.

The preferential channel for sending reports is the IT one as it guarantees maximum confidentiality and effective management of the same.

It is specified that, since the Foundation has not reached the average of 50 workers in the last year, the reports can only concern unlawful conduct relevant pursuant to Legislative Decree 231/01 or

violations of Model 231, of the Anti-Corruption Policy of the Snaitech Group and be carried out only through the internal channel.

IT channel – preferential channel

For the transmission of reports in written form or via voice messaging, with voice encryption, iZiLove Foundation has established a Whistleblowing IT channel, compliant with the ANAC Guidelines and the indications of the Privacy Guarantor, which ensures the confidentiality of the identity of the Reporter, also offering the possibility of making reports anonymously according to the methods better described below in detail and in the Operational Manual.

The application is accessible to staff and external parties via the specific “Governance – Whistleblowing” section - on the institutional website of SNAITECH SpA (www.snaitech.it).

Specific information was given to employees regarding the establishment of this channel both through specific awareness communications and through communications regarding the discipline and reporting methods.

The Reporter accesses the application anonymously without prior registration. The platform allows the Reporter to transmit the report in total anonymity or to provide his/her personal details (the confidentiality of the information transmitted in accordance with the WB Decree is in any case ensured).

Each report is associated with a unique code (ticket) - to be kept with extreme diligence - which allows the Reporter to consult the status of the same and/or check whether there are messages and requests for clarification from the Whistleblowing Representative.

The application, in order to allow for in-depth analysis of the facts reported, allows the establishment of a "dialogue" as well as the possible sending of electronic documents as attachments, all always in confidential form, between the Reporter and the Whistleblowing Contact.

The system guarantees information to the Reporter regarding the outcome of the sending of the Report, the relative "taking charge", the possibility of being contacted again to acquire useful elements for the investigation phase, the possibility of sending further information which will eventually be knowledge for the purposes of integrating the facts being reported.

The application is also used to notify the Reporter of the closure of the checks.

The information collected is stored in electronic format on the platform, equipped with defined access profiles only for management personnel who are subject to mandatory authentication and automatic tracking of the operations carried out.

The platform also performs the database function of the Reports received, reporting the essential data.

“Oral” reporting via personal meeting

As an alternative to the reporting channel mentioned above, the Reporter may also request a meeting in person from one of the members of the Committee or from the Committee itself; in this case, with the consent of the Reporter, we proceed as follows:

1. the Report is documented by contextual insertion of the same on the IT Channel by the Whistleblowing Representative;
2. the Reporter can confirm or correct the content of the report entered (as provided in the Operational Manual);
3. minutes will be drawn up during the meeting; the printed report will then be submitted to the reporting party for his signature;
4. following signature, the report must be uploaded to the IT channel and associated with the report entered; this activity is carried out by the Whistleblowing Representative;
5. The whistleblower will be able to manage the report uploaded to the IT Channel using the unique code returned by the IT platform which will be made known to him or her by the Whistleblowing contact person.

The WB Decree also recognizes that individuals entitled to make reports have the possibility of contacting the competent judicial authorities to submit a report of illicit conduct of which they have become aware in the work context.

6. INTERNAL REPORTING PROCESS

iZiLove Foundation guarantees systematic, accurate, transparent, impartial, objective and timely management of Reports, also guaranteeing the traceability of the entire process.

The Whistleblowing process is based on the principles of trust, impartiality and protection of the Whistleblower and consists of the following phases:

- a) reception and evaluation of the Report;
- b) management of the Report;
- c) definition of the Report and conclusion of the case.

The management of reports, in all its phases, is carried out in compliance with the WB Decree and this Policy and is divided into the phases described below.

6.1 RECEIPT AND EVALUATION OF REPORTS

Upon receipt of the Report, the Whistleblowing Representative carries out, in summary, the following activities:

- takes charge of the Report;
- sends the Reporter a confirmation of receipt of the Report within seven working days of receiving it;
- initiates, also making use of the skills of the Whistleblowing Committee, the preliminary verification of the existence of the necessary conditions for the evaluation of the Report on the basis of what is reported therein and of any initial information elements already available, for example, evaluating (i) whether the Reporting has the purpose of drawing attention to behavior that places the Foundation and/or third parties at risk and not a mere complaint of a personal nature; (ii) the severity of the risk for the Foundation and/or third parties, including reputational, financial, environmental and human damage; (iii) if the Report contains sufficient evidential elements or if, on the contrary, it is too generic and lacks the necessary elements for a subsequent investigation, proceeding, if not, to further investigations and to request the necessary clarifications from the Reporter.

During this phase, the Committee guarantees the confidentiality of the information contained in the report (for example data of the whistleblower/reported person): the prohibition on revealing the identity of the whistleblower refers not only to the name of the whistleblower but also to all the elements of the report, from which the identification of the person making the report can be obtained, even indirectly.

The identity of the reporting person and any other information from which such identity can be deduced, directly or indirectly, cannot be revealed, without the express consent of the reporting person, to people other than those competent to receive or follow up on the reports.

6.2 MANAGEMENT OF REPORTS

The Whistleblowing Committee, following the activities carried out by the Contact Person, analyzes the report and carries out a complete investigation, promoting the related checks and investigations, in order to evaluate the relevance and validity of the Report.

The internal investigation activity is conducted in a confidential, accurate and impartial manner, with a view to preserving the confidentiality of the Reporter.

To carry out the aforementioned activities, the Committee may (i) request further information and/or documentation from the Reporter; (ii) acquire information and documents from the competent Company Departments/Functions/Areas¹ of the Foundation or Snaitech; (iii) make use of the support of external professionals, also in order to guarantee the contribution of specialist skills and ensure impartiality and independence in the relevant assessments. Relations with the Whistleblower are conducted by the Whistleblowing Representative.

The investigations must not interfere, directly or indirectly, with a judicial investigation, instead it is appropriate to offer collaboration to the prosecuting authority.

The Committee, through the Whistleblowing Representative, sends the Whistleblower appropriate updates on the activities carried out (communication of acceptance within seven days and closure within three months. If the closure of the same requires more in-depth investigations to be carried out in more time long, the Reporter will be given feedback regarding this need within three months).

6.3 DEFINITION OF THE REPORT AND CONCLUSION OF THE CASE

The Whistleblowing Representative, following the appropriate checks and investigations conducted by the Committee, archives the Reports in "bad faith", not sufficiently detailed or unfounded (reports not inherent to the WB Decree and/or non-verifiable reports), as well as those containing facts which have already been the subject of investigations in the past, unless the Report contains new elements such as to make further verification activities appropriate.

In relation to well-founded reports (since they are verifiable and detailed), the Whistleblowing Committee formulates the recommendations deemed appropriate, without prejudice to the decision regarding the possible adoption of disciplinary measures by the competent structures.

¹It is specified that all Snaitech Departments/Functions/Areas involved must guarantee absolute confidentiality regarding the reporting person and the person reported during the carrying out of the verification activities, as well as on the subject of the report.

At the conclusion of the investigations and the aforementioned activities, the Whistleblowing Committee, through the Contact Person, informs the Whistleblower of the outcome or status of the same.

The indicative maximum deadline for the conclusion of the procedure is set at three months, without prejudice to any extensions of the deadlines justified by the specific circumstances of the case and, in particular, by the nature and complexity of the subject of the Report (for example, in the case of long investigations).

6.4 SANCTIONAL OR LEGAL MEASURES

iZiLove Foundation reserves the right to take appropriate disciplinary and/or sanctioning and/or legal actions in order to protect its personnel, its rights, its image, against any person who has made reports in bad faith, unfounded and purpose of slandering, defaming or causing harm to the reported person or to other subjects mentioned in the report. The Foundation, therefore, reserves the right to take appropriate action against anyone who carries out, or threatens to carry out, acts of retaliation against individuals who have sent reports in accordance with this Policy.

In particular, if the outcome of the checks carried out shows the validity of the report, the Whistleblowing Committee reports to the Board of Directors so that the latter can evaluate any appropriate action to be taken, also, if necessary, involving the Human Resources and Organization Management.

Even in this phase, the corporate bodies/management must ensure absolute confidentiality regarding the identity of the reporting party and the person reported as well as the subject of the report.

In the event that the report concerns a member of the Board of Directors, the Committee forwards the outcome of its investigations to the President of the Board of Directors.

However, if the report concerns the entire Board of Directors or its President, the Committee forwards the outcome of its checks to the Board of Statutory Auditors.

In the same way, the Committee takes steps by sending an adequate report to the Human Resources and Organization Management and for information to the Board of Directors where it ascertains that the report, revealed to be unfounded following the outcome of the checks, appears to be characterized by willful misconduct or gross negligence, so that it evaluates the disciplinary measures most suitable to undertake towards the reporting party, in compliance with the provisions of the applicable National Collective Labor Agreement and the relevant legislation.

As part of the disciplinary proceedings:

- the identity of the reporting person cannot be revealed in the event that the dispute of the disciplinary charge is based on investigations that are distinct and additional to the report, even if consequent thereto;

- if the dispute is based, in whole or in part, on the report and knowledge of the identity of the reporting person is indispensable for the defense of the accused, the report will be usable for the purposes of disciplinary proceedings only in the presence of the express consent of the reporting person to the revelation of one's identity.

The Whistleblowing Decree provides for administrative sanctions, which can be imposed by the ANAC in the event of violation of the rules on reporting of offenses and irregularities: in fact, abuses of the reporting system by Whistleblowers who use the tool in order to slander or defame a other subject.

The Decree also provides for possible sanctions that ANAC can impose on the Foundation regarding (i) any retaliation perpetrated against the reporting subjects, (ii) violations of the obligation of confidentiality, (iii) boycott of a reporting attempt, (iv) failure to take in charge of a report or (v) insufficient investigative activity initiated following the same.

The following individuals are subject to disciplinary sanctions:

- the Reporter who carries out the activities with malice or gross negligence;
- Reports that prove to be unfounded or "in bad faith";
- the corporate entity that has adopted discriminatory or retaliatory measures against the Whistleblower or persons treated as equivalent to him pursuant to the WB Decree;
- subjects who obstruct or attempt to obstruct the Reports;
- the person responsible for verification activities in the event of failure to carry out the verification and analysis activities of the reports governed by the WB Decree and by this Policy;
- subjects who do not guarantee the general principles of protection with particular reference to respecting the confidentiality of the identity of the Reporter;
- the Reported Person who, following the results of the checks conducted by iZiLove Foundation, was found to have carried out illicit or irregular acts, or activities not in compliance with Model 231 or the system of Procedures, also in accordance with the provisions of the company disciplinary system envisaged by the collective labor agreement.

Finally, if as a result of the checks carried out following the Report, fundamental elements have been found regarding the commission of an illicit act, iZiLove Foundation may submit a complaint to the Judicial Authority and make use of the other remedies and measures provided for by law (dismissal, termination contractual, penalties, etc.). Likewise, if the results of the checks carried out have highlighted illicit behavior on the part of a third party (for example a supplier), the Foundation may proceed, without prejudice to any further right provided for by law and contract, to suspend/terminate the contractual relationships.

6.5 TRACEABILITY AND STORAGE

The documentation relating to each Report received (i.e. all information and supporting documents) is kept, in compliance with confidentiality requirements, for the time necessary to carry out the management activities of the Reports received and, in any case, within the deadlines maximums established by the legislation currently applicable on Whistleblowing and in compliance with the provisions of GDPR 679/2016.

For further information on the retention times of the documentation produced when receiving and managing reports, please refer to the information relating to the processing of personal data ex. articles 13 and 14 GDPR 679/2016 available both on the Snaitech corporate website and on the IT channel.

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7. PROTECTION OF THE REPORTER AND OTHER INTERESTED PERSONS

iZiLove Foundation intends to strengthen the relationship of trust between the Foundation and its stakeholders. For this reason, it protects the Reporting Subject and other interested persons against any retaliatory, harmful, discriminatory or otherwise unfair conduct, threatened or actual, direct or indirect, resulting from the Report and implemented during the entire Whistleblowing process and following its conclusion. of the same. The Report cannot constitute a prejudice to the continuation of the employment relationship.

In order to avoid "transversal" retaliatory conduct, protection measures are recognized in relation to the following subjects:

*(i)*facilitators, i.e. those who assist the Reporter in the reporting process and whose assistance must be confidential;

*(ii)*third parties connected to the Reporters (e.g. colleagues or family members);

*(iii)*legal entities connected to the Reporting Party or to the entities referred to under (i) or (ii).

Furthermore, the protection measures apply when, at the time of the Report or complaint to the Judicial Authority, the Reporter has reasonable grounds to believe that the information on the reported violations is true and falls within the objective scope of this Policy;

Even if the facts reported prove to be unfounded and/or inconsistent, based on the assessments and investigations carried out, the Reporter who has made the Report in good faith will not be prosecuted.

8. PROTECTION OF THE REPORTED

In order to prevent any abuse of Whistleblowing and to prevent denunciations, defamation, discrimination, retaliation or other disadvantages and/or the disclosure of sensitive personal data of the Reported Party, which could imply damage to his reputation, pending verification of his responsibility this person cannot be disciplinary sanctioned in any way on the basis of what is stated in the Report, without there being objective confirmation and without the facts covered by the Report having been investigated.

Without prejudice to the obligation of confidentiality of the identity of the Reporter, in Internal Reporting procedures, the Reported Person may be heard, or, upon request, is heard, also through a paper procedure through the acquisition of written observations and documents.

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9. CONFIDENTIALITY AND PRIVACY

In the case of nominative Reports (where the identity of the Reporter and any other useful information that may allow identification are known by the recipient of the Report, but such information is not revealed), the Foundation guarantees the confidentiality of the Report, of the contents of the itself and the identity of the Reporter.

The identity of the Whistleblower and other subjects in various capacities linked to the Report is protected in all phases of the Whistleblowing process. Therefore, the above information cannot be disclosed to persons not directly involved in the evaluation or investigation process. All those who receive or are involved in the management of Reports are required to protect their confidentiality. This protection also applies to the top management bodies of the Foundation, who cannot order investigations or request information in order to trace the identity of the Whistleblower. Therefore, in the case of transmission of the Report to other managements, bodies or third parties for carrying out investigative activities, the Whistleblowing Committee will take care to eliminate all references from which it is possible to trace, even indirectly, the identity of the Whistleblower.

The confidentiality of the Reporter may not be respected when:

- disciplinary action has been taken based in whole or in part on the Report, knowledge of the identity of the Reporter is indispensable for the defense of the Reported Party and there is the express consent of the Reporter to the disclosure of his or her identity. In the absence of such consent, the Internal Report will not be usable for the purposes of disciplinary proceedings;
- criminal liability may be incurred for defamatory or libelous content; in this case the Foundation reserves the right to carry out the necessary investigations against the Reporter and to adopt the measures deemed appropriate;
- anonymity cannot be enforced by law and the identity of the Reporter is necessary for the purposes of carrying out investigative activities or is requested by the Judicial Authority in relation to investigations (criminal, tax or administrative investigations, inspections of control bodies).

10. PROCESSING OF PERSONAL DATA

The personal data of the Reporters, the Reported Persons and all subjects involved in the Report are processed in compliance with current national and European legislation on the protection of personal data. In particular, iZiLove Foundation and the companies involved guarantee that the processing of personal data is carried out in compliance with fundamental rights and freedoms, as well as the dignity of the interested parties with particular reference to confidentiality and data security.

In addition to the above, we inform you that:

- the privacy information ex. articles 13 and 14 is made available on the Whistleblowing IT Channel and constitutes an integral and substantial part of this Policy; the same, in compliance with the relevant regulatory provisions, contains among other things the purposes, the methods of processing of personal data, the indication of the Data Controller, the personal data processed, the subjects who may be involved in the processing, the data retention terms, as well as the rights that can be exercised with reference to your personal data;
- in compliance with the "minimization principle", only the processing of personal data strictly necessary and relevant to the purposes for which they are collected is envisaged;
- personal data that are clearly not useful for the processing of a specific report are not collected or, if collected accidentally, are deleted immediately;
- in the possible transmission of the report to unauthorized parties, if, for investigative reasons, they also need to be made aware of the content of the report and/or the documentation attached to it, it is necessary to proceed with the redaction of the personal data, especially those relating to the reporting person but also to other subjects whose identity according to Legislative Decree 24/2023 must remain confidential;
- the appropriate technical and organizational measures are implemented to guarantee the security of personal data, in compliance with current legislation, and in particular - with reference to the Whistleblowing IT Channel - the data indicated in the reporting forms are encrypted and subsequently sent to the database for storage (this allows the system greater security on the transmission channel, as well as within the servers);
- the subjects involved in the management of the Reports are designated as authorized for processing (where internal subjects) ex. art. 29 GDPR 679/2016 or as Data Processors ex. art. 28 GDPR 679/2016 (external subjects);
- pursuant to article 2-undecies of Legislative Decree no. 196/2003 and subsequent amendments. ("Privacy Code"), the rights referred to in articles. 15-22 GDPR 679/2016, cannot be exercised, that is, their exercise can be delayed or limited, if their exercise could

result in an effective and concrete prejudice to the confidentiality of the identity of the reporting party.

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11. ATTACHMENTS

N/A

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